

Warranty

Everything you need to know about vehicle warranty after purchasing with Mercedes-Benz South West.

What is covered?

If your car has no modifications then we'll arrange for the repair or replacement of any parts necessary to get you moving again, as quickly as possible, at no charge.

If your vehicle was modified by Mercedes-Benz before you purchased it, for instance fitted with Mercedes-Benz Genuine Accessories, then it will have different warranty arrangements. Please see the Accessories Warranty section for more details.

This warranty does not affect your statutory rights.

How long is the warranty period?

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If you bought your vehicle from a Mercedes-Benz Retailer your warranty covers you for 36 months from the day your vehicle was first registered in the UK - no matter how many miles you drive.

If you bought your Mercedes-Benz from an Independent Retailer, your warranty may be valid for a different period of time. Your Mercedes-Benz Retailer can give you full details.

What is and is not covered?

Parts Warranty - If your car has been fitted with Mercedes-Benz GenuineParts, you can relax knowing they come with a two-year warranty from when you bought them.

Any GenuineParts that need replacing within that period are covered until the end of the existing warranty - and become the property of Mercedes-Benz.

Accessories Warranty - If you (or a previous owner) ordered Mercedes-Benz Genuine Accessories fitted to a new car, they'll be covered by the car's three-year warranty.

However, if a Mercedes-Benz Retailer supplied and fitted the items after the car was ordered, then the accessories are covered by a two-year warranty, from the date of purchase.



Other Details

This warranty is the only remedy available for Mercedes-Benz and the selling Retailer in respect to a warranted repair. Except for any personal injury or damage to property caused by the negligence of Mercedes-Benz or the selling Retailer, liability for any other forms of loss is excluded. This warranty replaces all other terms implied by law and any other liability arising at law in respect to the quality of the vehicle, against both Mercedes-Benz and the selling Retailer. Any such terms or liabilities are therefore excluded providing exclusion is not prohibited or negated by law.

The terms of your Mercedes-Benz warranty are in addition to your statutory rights as a consumer under a contract of sale.

Providing warranty conditions have been followed, any unexpired warranty may be transferred to new owners of your vehicle

These warranty terms apply to all Mercedes-Benz vehicles registered on or after 1st January 1999. Mercedes-Benz reserves the right to modify or amend these warranty terms without notice.

